

Repair and service | Applicable support of our products

Products	Product age	Telephonic support	Repair
Octalarm 1 ^e and 2 ^e generation Octalarm-T	> 15 year	None	None Urgent replacement advice
Modalarm-D Modalarm 12XX Modalarm-T	> 15 year	None	None Urgent replacement advice
Modalarm-IP	> 15 year	None	None Urgent replacement advice
	> 10 year	Restricted	Selective Urgent replacement advice
	< 10 year	Fully	Fully Replacement advice (due to 3G / 2G phase-out)
Octalarm-IP	> 15 year	None	None Urgent replacement advice
	> 10 year	Restricted	Selective Urgent replacement advice
	< 10 year	Fully	Fully Replacement advice (due to 3G / 2G phase-out)
Octalarm-Touch	< 10 year	Fully	Fully
Octalarm-Touch Pro	< 10 year	Fully	Fully
ARA-Pro Next	< 10 year	Fully	Fully
Severa	> 15 year	None	None Urgent replacement advice
	> 10 year	Restricted	Selective Urgent replacement advice
	< 10 year	Fully	Fully Replacement advice (due to 3G / 2G phase-out)
SV-product line 3G	< 10 year	Fully	Fully Replacement advice (due to 3G / 2G phase-out)
SV-product line 4G	< 10 year	Fully	Fully

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